

Public Document Pack



COMMUNITY SELECT COMMITTEE

Date: Tuesday, 27 March 2018
Time: 6.00 pm
Location: Shimkent Room - Daneshill House,
Danestrete
Contact: Fungai Nyamukapa
Email: committees@stevenage.gov.uk **Tel:**
01438242707

Members: Councillors: S Mead (Chair), M Notley (Vice-Chair), J Brown, E Connolly, L Harrington, J Lloyd, J Mead, A Mitchell CC, C Saunders and G Snell

Also invited: Councillor J Hollywell (Executive Portfolio Holder - Communities, Safer Communities & Equalities), S Crudginton (Chief Executive and Chair of the Responsible Authority Group), Inspector Simon Tabert (Herts Constabulary)

AGENDA

PART 1

1. APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST

2. MINUTES - 7 MARCH 2018

To approve as a correct record the minutes of the meeting held on 7 March 2018.

Pages 3 – 6

3. THE SOSAFE COMMUNITY SAFETY ACTION PLAN 2017/18 AND EMERGING PRIORITIES FOR 2018/19

To consider the performance to date against the 2017/18 SoSafe Community Safety Action Plan and the emerging priorities for the 2018/19 Plan and whether these align with the perceived priorities of local ward members.

Pages 7 – 38

4. URGENT PART 1 BUSINESS

5. EXCLUSION OF PRESS AND PUBLIC

To consider the following motions that:

1. Under Section 100(A) of the Local Government Act 1972, the press and public be

excluded from the meeting for the following item of business on the grounds that it involved the likely disclosure of exempt information as described in paragraphs 1-7 of Part 1 of Schedule 12A of the Act as amended by Local Government (Access to information) (Variation) Order 2006.

2. That Members consider the reasons for the following reports (if any) being in Part II and determine whether or not maintaining the exemption from disclosure of the information contained therein outweighs the public interest in disclosure.

6. URGENT PART II BUSINESS

Agenda Published 19 March 2018

STEVENAGE BOROUGH COUNCIL

COMMUNITY SELECT COMMITTEE MINUTES

Date: Wednesday, 7 March 2018

Time: 6.00 pm

Place: Shimkent Room - Daneshill House, Danestrete

Present: Councillors: Sarah Mead (Chair), Margaret Notley (Vice-Chair), Jim Brown, John Lloyd, John Mead, Adam Mitchell CC and Graham Snell

Start and End Time: Start Time: 6.00 pm
End Time: 7.10 pm

1 **APOLOGIES FOR ABSENCE AND DECLARATIONS OF INTEREST**

- (i) Apologies for absence were received on behalf of Councillors Connolly, Harrington and Saunders.
- (ii) Cllr Margaret Notley made a declaration of interest in report 3, item 5.1.10 Community Centre Reviews as a Trustee of Symonds Green Community Association.

2 **MINUTES OF 7 FEBRUARY 2018**

The minutes of the meeting of the Community Select Committee, held on Wednesday 7 February 2018, were approved as a correct record and signed by the Chair.

3 **COMMUNITY SELECT COMMITTEE - SCRUTINY WORK PROGRAMME 2018/2019**

The Committee considered a report by the Council's Scrutiny Officer, which invited the Committee to agree its Scrutiny Work Programme for the 2018/2019 Municipal Year.

The Scrutiny Officer had canvassed all Members involved in the scrutiny process and a number of responses had been received from Members, which commented on the current scrutiny arrangements. A number of topics had also been suggested as potential scrutiny items.

Following discussion around the suitability of the topics proposed and whether the Committee was of the view that the scrutiny process could add value to their consideration, it was **RESOLVED:**

It was **RESOLVED:**

1. That Scrutiny Members' feedback on ideas for improving Scrutiny (see

section 4 of the Scrutiny Officer's report), be noted; and

2. That having considered ideas put forward by individual Members, and from the public, the following matters be added to the long list for consideration, prioritisation and scoping as possible Community Select Committee Scrutiny Work Programme items for 2018/2019
 - (a) **Effectiveness of Resident Engagement by Stevenage Borough Council** (Paragraph 5.1.2 to the report referred)
 - (b) **Neighbourhood Planning** (Paragraph 5.1.3 to the report referred)
 - (c) **Third Sector in Stevenage** (Paragraph 5.1.5 to the report referred - to be considered as a one-off item e.g. presentation to Committee revisiting the review Members had previously undertaken) (not a full review)
 - (d) **Stevenage Leisure Limited (SLL)** (Paragraph 5.1.8 to the report referred)
 - (e) **Consultation Demographic of Residents' Survey** (To be considered in conjunction with (a) above (Paragraph 5.1.9 to the report referred)
 - (f) **The Community Centres' Review** (Paragraph 5.1.10 to the report referred) (taken as a policy development item (see Resolution 6).
 - (g) **Equality and Diversity of Tenant Involvement Groups** (To be considered in conjunction with (a) above (Paragraph 5.1.11 to the report referred)
3. That, the following statutory and standing items also be provided for within the Committee's Scrutiny Work Programme for 2018/2019:
 - I. Crime and Disorder Committee (Statutory Committee)
 - II. Public Health Meeting (Standing Item)

NOTE: For completeness, it was noted that the following matters be **NOT** added to the Community Select Committee's Scrutiny Work Programme for 2018/2019:

 - **Town Centre Regeneration** (Paragraph 5.1.4 to the report referred)
 - **Sheltered Housing** (Paragraph 5.1.6 to the report referred)
4. That, issues raised by the public, as detailed in Paragraphs 5.3.1 to 5.6.7 inclusive, to the report be noted.
5. That, with regard to monitoring the review of recommendations and, specifically, reports within the remit of the Committee that had been issued over the last five years together with those that had been revisited within the last five years,

follow-up work on recommendations arising from previous studies be undertaken in respect of the following:

- Decent Homes Review (Bullet Point 2 to Paragraph 6.2 to the report referred) (to be considered as a one-off item e.g. presentation to Committee)
- Damp and Mould in Stevenage Homes

NOTE: It was noted that reviews were conducted each year in respect of the following:

- Community Safety Action Plan
- Public Health Discussion Item

6. That, with regard to policy development work for 2018/2019:

(a) The reference to “waste exceptions for refuse collections”, as listed at Bullet Point 1 to Paragraph 7.1 to the report be deleted since this rested within the remit of the Council’s Environment and Economy Select Committee;

(b) The following matters, which were due to be considered by the Executive, be the subject of pre-scrutiny work by the Committee:

- Housing Services Charges and Allocations
- Housing Pooling and De-pooling Charges
- Co-operative Council
- Community Centres Review
- Community Engagement
- Review of Tenancy Agreements (timing subject to DCLG’s publishing guidance)
- Resident Involvement

4 **URGENT PART 1 BUSINESS**

None.

5 **EXCLUSION OF PUBLIC AND PRESS**

Not required.

6 **URGENT PART II BUSINESS**

None.

CHAIR

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Meeting COMMUNITY SELECT COMMITTEE
Portfolio Area Safer Communities and Neighbourhoods
Date 27 MARCH 2018



THE SOSAFE COMMUNITY SAFETY ACTION PLAN 2017/18 AND EMERGING PRIORITIES FOR 2018/19

Author – Sarah Pateman Ext. 2458
Lead Officer – Rob Gregory Ext. 2568
Contact Officer – Sarah Pateman Ext. 2458

1 PURPOSE

- 1.1 To outline the performance to date against the 2017/18 SoSafe Community Safety Action Plan and the emerging priorities for the 2018/19 plan. The Act that we are fulfilling is the Local Government and Public Involvement in Health and Act 2007, which stipulates that each local authority must hold a Crime and Disorder Committee to hold the local Community Safety Partnership, Responsible Authority Group (RAG) to account.

2 RECOMMENDATIONS

- 2.1 It is recommended that the Community Select Committee consider the performance to date and note the outcomes measured against the 2017/18 SoSafe Community Safety Action and the suggested priorities for the 2018/19 Action Plan.

3 BACKGROUND

The agreed priority themes for 2017/18 were as follows:

- Antisocial behaviour (ASB)

- Hate Crime
- Safeguarding
- Violent crime
- Reassurance/public engagement
- Scams and fraud
- Serious / organised crime (SOC) and drugs

3.1 FUNDING ACHIEVED IN 2017

Date Funding Received	Monetary Value and who is delivering the project	How the Funding is used
February 2017	£107,000 (Stevenage Against Domestic Abuse)	A domestic Abuse Safe Space in Stevenage – a successful bid
January 2018	£10,000 (Stevenage Against Domestic Abuse)	Traveller Project – a successful bid
March 2018	£7,706 (Community Safety Fly Tipping Task Force)	To tackle fly tipping in the town
April 2017	£3,000 (Community Safety and SoSafe partners)	Community Reassurance
October 2017	£3,000 (Community Safety)	Community Safety Ambassadors Program – a successful bid

3.2 Annual Strategic Assessment (2018)

The Strategic Assessment is an audit of all crime and disorder that has taken place across the Community Safety Partnership (CSP) over the previous year and seeks to predict the key issues and identify priorities for the partnership by highlighting the risk. This is a key document as it underpins the activity of the CSP. The 2017/18 assessment is due to be presented at RAG on 23 April 2018. Hertfordshire County Council met with Community Safety Managers to improve the Strategic Assessment process and give local authorities the opportunity to influence the risk matrix and the final score for the partnership. Below is a summary of the change in crime and Anti-Social Behaviour (ASB) figures for 2017/18 compared to 2016/17.

3.3 Stevenage Crime/ASB Figures 2017-18 (up until end of quarter 3)

- All ASB – 5.4% increase
- All Crime 10.6% increase
- Domestic Abuse 13% increase
- Robbery -17.1% decrease
- Violent Crime -20% decrease
- Theft from a person -26.3% decrease
- Criminal Damage -3.3% decrease

3.4 PRIORITY THEME 1: Anti Social Behaviour

The agreed actions and objectives for ASB against the 2017/18 SoSafe Action Plan included:

Prevent Young people becoming involved in anti-social behaviour The youth partnership meetings have been re-instated and the partnership has regular youth representation from both Youth Connections and YMCA at the Joint Action Group (JAG) meetings. There is also representation at the RAG. Individual young people at risk of ASB have been signposted to projects and away from nuisance. In particular, we have seen a decrease in youth nuisance around the Hyde. The Youth Hub at the Hyde has been instrumental to this and remains an important asset to reducing youth nuisance.

The SoSafe partnership have been targeting known ASB ‘hotspots’ and focusing intervention activity in these areas; in particular, the area around the Hyde following intervention from YMCA at the Hyde. The table below details the numbers of attendees to the Hyde youth provision, their visits, age and gender;

Number of Individuals attended the Hyde in the 12 month period	226
Number of visits made	1306
Number of Females	118
Number of Males	108
Under age 15	134
Over age 15	92

Reduce street begging and associated ASB in hot spot areas.

A partnership Action Plan was drawn up in July 2017, the plan brought together local partners to have a co-ordinated approach to help identify those individuals that are street homeless/begging or who may have complex needs. Once individuals are identified, referrals are made to partners including the No More Service (NMS), The Haven and Change Grow Live (CGL). Referrals for those individuals with no support are discussed at the Multiple Needs Working Group (MNWG) so that appropriate referrals can be made once their needs are identified. The Multiple Needs Working Group has discussed 17 referrals during 2017, referred by 10 partner agencies.

Reduce environmental ASB and make public areas in Stevenage safer.

The Fly Tipping Task Group has been instrumental in tackling fly-tipping in the town. The group is made up of partners including representatives from Highways England, Hertfordshire County Council (waste partnership) and the Police. Partners meet on a quarterly basis to plan and review referrals of fly tipping. This year we have purchased two mobile cameras in use to help with the identification and prosecution of those individuals that fly tip. One which has been funded the Herts Waste Partnership. This camera is already being used a Roundmead to tackle the problem.

Focused interventions can also lead to the potential displacement of perpetrators. We have seen an increase in youth nuisance in the town centre around McDonalds' and targeted incidents around Bedwell Community Centre. Through co-operative working at the JAG and with local communities we have been able to target those individuals causing a nuisance. Operation Tanka has been introduced in the town centre during March in addition to a visible Police presence in the town during peak times for youth ASB. The partnership regularly shares information and intelligence on individuals of concern, which has resulted in a number of Community Protection Notices (CPN) and Community Protection Notice Warnings (CPNW) being served. During 2017, in conjunction with the Police we served approximately 40 Community Protection Notices. Officers have also continued to refer individuals to appropriate projects aimed at reducing ASB, such as Box Cleva¹ and the Fear Project².

SoSafe has continued to work with the Hertfordshire CCTV Partnership this year to utilise mobile CCTV to deter and identify perpetrators of crime and ASB. The Fly tipping Task Group has been working closely with CCTV to help prosecute those individuals who continue to fly-tip. We were successful in securing funding of £7,706.25 from the Waste Partnership Board and the Police and Crime Commissioner. The funds have been used to purchase signage and a CCTV camera.

3.5 PRIORITY THEME 2: Hate Crime

The agreed actions and objectives for Hate Crime included:

Develop understanding of hate crime and trends/patterns for professionals and front line staff.

Hate Crime Awareness and third party reporting training has been delivered to council staff and hate crime data is shared with SoSafe members at JAG.

Develop local reporting pathways for victims of hate crime

We are working co-operatively with the County Community Safety Unit to increase the number of third party reporting centres in Stevenage. The Community Safety Youth Ambassadors have attended training and are working with North Herts College to establish this a third party reporting centre.

¹ Box Cleva operates sporting and educational youth initiatives, centred around amateur (non-contact) boxing. The sessions instil discipline, respect, perseverance, fair-play and fitness, within a safe and controlled environment. Most of the children referred to the programme will have behavioural problems and getting into trouble generally.

² Fire, Education And Reparation (FEAR) is a programme designed to provide reparation for young people who have received court orders for offences such as assault, possession of an offensive weapon, robbery of a phone, possession of cannabis etc. They attend Stevenage Fire Station as part of their community payback hours to learn how to carry out some of the drills and duties of a firefighter. They are also educated on health, fitness and personal awareness.

Co-ordinate a specialised partnership event to raise awareness of the various forms of hate crime and professional services available to victims

The partnership hosted a Hate Crime conference in September 2017 for professionals. The conference was well attended by partner agencies, with 58 delegates.

3.6 PRIORITY THEME 3: Safeguarding

The agreed actions and objectives for safeguarding included:

Minimise the risk of radicalisation and extremism in Stevenage by supporting the Prevent³ agenda. (counter terrorism)

The WRAP training programme has taken place each quarter throughout 2017/18; we have received positive feedback from all of the sessions. Sessions for each quarter for 2018/19 have been booked and we now have four members of the team who can deliver the training.

Improve awareness of safeguarding issues, including Child Sexual Exploitation, Modern Slavery and Female Genital Mutilation in the community.

There have been 19 safeguarding training sessions throughout the year; the training is available to SBC staff, members and Partner agencies. Training completed this year includes 8 inductions, 7 level 1 sessions, 3 level 2 sessions and one DSP session.

Child Sexual Exploitation (CSE) awareness packs were sent out to all local hotels and a CSE/Modern slavery partnership action plan has been produced. An event led by the police will be held in May 2018.

Improve public awareness of cyber-crime and how residents can minimise the risk of becoming a victim of online-related crime

The business cyber-crime conference took place at the police HQ in September 2017 and was promoted through partnership communications and through local business networks.

The Community Safety Team attended an open evening at Ashtree School to promote online safety advice for the children and parents.

Improve Older people's personal safety and confidence

Hertfordshire Fire and Rescue Service (HFRS) held an OPALS event in 2017 to deliver key safety advice and information. The event was attended by a number of agencies including Police, Trading Standards, Age UK and Red Cross and received very positive feedback from residents. A third OPALS event will take place in April 2018.

³ Prevent is a core part of the UK's counter-terrorism strategy. It enables local agencies to identify individuals who are most at risk of radicalisation and intervene before any offences are committed.

The Self and Well Scheme through HFRS has seen an increase in visits to vulnerable adults in their homes.

There have been five silver street meets during 2017. The partnership has engaged with 130 people:

April 2017	Bragbury End	25
May 2017	Hampson Park	19
June 2017	Bedwell	26
July 2017	Timebridge Centre	40
October 2017	Broadwater	20

Review crime incident data linked to specific premises and jointly tackle licensed premises

During Alcohol Awareness week in November 2017, a partnership event was held at Stevenage Leisure Park. Staff from HFRS, Police and the Community Safety team attended, speaking to members of the public about drink drive limits and alcohol safety.

Support victims of domestic abuse and empower them with the skills and knowledge to live their lives free from abuse

SADA⁴ and the SoSafe partnership have undertaken a number of activities this year to raise awareness of domestic abuse (DA) and reporting pathways for both victims and professionals. This included an event during the 16 Days of Action where 15,000 bus tickets were printed with SADA information and issued on buses in and around Stevenage. A children's Christmas Party was held for the families of DA victims and an engagement event was held in the Town Centre. The service offered advice to 45 victims, survivors and their families in 2017, 28 referrals were accepted to the Safe Space since July 2017, there were 78 referrals to the SADA multi agency panel meeting, 51 people received intensive support and there are 12 regular attendees to the SADA Forum. We are currently running the second You and Me Mum course which has 8 attendees at Wellfield Court, the course runs for 10 weeks.

SADA has been successful in securing funding from Hertfordshire County Council and the government. During 2017, SADA secured £121,600 in external funding.

The Partnership continues to promote the work of SADA. A communications plan has been produced to showcase the service and the work of the volunteers this has helped it to receive recognition from the media and showcase the commitment of the volunteers from the SADA DA Forum.

Identify and disrupt domestic abuse perpetrators

The partnership has been working co-operatively to identify repeat/high risk offenders through JAG and discusses exceptional cases through professional meetings.

⁴ Stevenage Against Domestic Abuse

The Change Project continues to be well-attended in Stevenage; to help secure the project we contributed £5,000. The chair of the SADA forum is working as a volunteer to help to run the sessions and we have an ex-offender who is waiting for training.

Support is also offered through the No More Service to both victims and perpetrators who have complex needs

Minimise serious life threatening risk to victims of domestic abuse

A number of Domestic Homicide Reviews (DHR) and their processes have been reviewed and a process for handling and attending DHRs has been agreed by the SADA Board and implemented.

3.7 PRIORITY THEME 4: Reassurance/Public Engagement

The agreed actions and objectives for Reassurance/Public Engagement included;

Carry out proactive crime prevention campaigns/targeted operations in response to emerging crimes and seasonal trends

There have been a number of events and campaigns during 2017/18:

- Silver Street Meets
- Domestic Abuse Awareness events
- Various police operations
- Partnership Surgeries with residents
- Quarterly PSPO events
- Personal Safety Day Event
- Operation Night Owl
- Faith Leaders' Coffee Morning

Actively promote Neighbourhood Watch (including OWL messaging)

21% of Stevenage residents 7,427 households have signed up to Neighbourhood Watch. In the last twelve months 1,910 households signed up to the scheme.

Improve SoSafe communications

Communications plans have been introduced for Community Safety and Stevenage Against Domestic Abuse.

Regular communications meetings are held and shared with partner agencies.

3.8 PRIORITY THEME 5: Scams and Fraud

The agreed actions and objectives for Scams/Fraud Engagement included:

Develop local intelligence relating to scams and fraud and target intervention accordingly and improve fraud awareness for frontline professionals

Fraud awareness sessions have now been embedded as part of the induction programme for new SBC and Shared Anti Fraud Service (SAFS) staff and SAFS have been delivering document fraud awareness training.

- There have been two blue badge fraud prosecutions in 2017/18
- Two events have been held at SBC; one for staff and the other for members of the public, delivered by Trading Standards
- There have been two Wellbeing Days arranged by Housing and associated partners

3.9 PRIORITY THEME 6: Serious /Organised crime and drugs (SOC)

The agreed actions and objectives for Serious/Organised Crime and drugs included:

Develop a multi-agency approach to disrupting SOC at a district level and encourage

We attend Multiple Agency Public Protection Arrangement (MAPPA) meetings, Police Prolific Persistent Offender (PPO) meetings and Multiple Agency Risk Assessment Conference (MARAC) on a regular basis.

There have been a number of police operations and targeted interventions around drug misuse following co-operative working with partners and residents. Stevenage individuals are discussed during the closed session at JAG meetings, at which stage partners will discuss any opportunities for intervention activity.

Partnership Action Plans have been introduced to help target hot-spot crime areas and have helped to build up intelligence in these areas.

4. REVIEW FINDINGS

Review of 2017/18 Action Plan

The 2017/18 Community Safety Action Plan had a total of 42 expected outcomes. Out of those outcomes, 41 have been completed (99%); the only outstanding action is on-going training for frontline staff around Fraud Awareness. We plan to work with colleagues in safeguarding to consider this as part of the rolling programme of safeguarding awareness for staff.

The SoSafe Community Safety Partnership continues to work collaboratively towards shared goals to prevent and reduce crime and ASB in Stevenage. The partnership continues to operate in a difficult financial environment, there is recognition that a number of existing activities are having a positive impact

but are reliant on time-limited funding. Decisions on the future of some of these services will need to be considered through the current Communities and Neighbourhoods Business Review.

Significant activities have been undertaken through the partnership this year. SoSafe remains committed to building on this progress, to continue making Stevenage a safer place for residents and visitors. Both RAG and JAG have developed strong working relationships through innovation and imagination. SoSafe partners are passionate about creating safer environments for our communities in Stevenage.

Moving forward SoSafe is committed to developing new strategies and using recognised best practice aimed at tackling crime and disorder. Along with the Community Safety Strategy 2018/21 the partnership intends to focus on outcomes and the impact this has on the town. The partnership will also aim to develop professional networks with local schools and health practitioners in order to provide additional opportunities for the partnership. SoSafe is committed to ensuring that messages and 'good news stories' are reaching communities, in order to provide reassurance and promote the proactive work that the partnership are doing to improve community safety in Stevenage. There will also be further opportunities to work with local communities through the Co-operative Neighbourhood Management programme to drive improvements by working directly with local residents.

4.1 Action plan process 2017/18

Priorities for the forthcoming year are developed predominantly through the Annual Strategic Assessment. The assessment provides an overview of the risk associated with a variety of crime types, backed up by relevant data, and is provided to local authorities in Hertfordshire from the County Community Safety Unit (CCSU).

When planning for the forthcoming year, the partnership has also taken into account:

- Current and emerging issues
- Data from crime/ASB results for 2017/18
- A survey of SoSafe partners to ascertain priority areas
- Stevenage residents' survey
- The overarching aims of the SoSafe Community Safety Strategy 2018

The partnership also has due regard to:

- Relevant county strategies (domestic abuse, drugs and alcohol, hate crime, etc.)
- BeNCH CRC Reducing Reoffending Strategy
- Changes in legislation and Home Office guidance
- Hertfordshire Police and Crime Commissioner's (PCC) Police and Crime Plan.

The action plan provides details about how the priorities are addressed by SoSafe. It records actions that are conducted through partnership working, which are documented through JAG. The plan does not record the work of individual agencies in tackling priorities.

The action plan is updated quarterly by the Community Safety Team in collaboration with the lead officers for each action. It is a 'live' document and is assessed regularly by JAG in light of shifting priorities and emerging issues. RAG receives quarterly updates on progress against the plan; and as the community safety grant provider, the PCC receives twice yearly reports.

Partners are encouraged to maintain a key focus on SMART⁵ actions to ensure that the action plan can realistically be achieved within the time and resourcing boundaries available.

The action plan for 2018/19 is currently in the draft stage and scheduled for completion by April, when it will be signed and authorised by RAG.

4.2 Priorities for 2018/19

Following the production of the draft SoSafe Community Safety Strategy for 2018-2021 the 2018/19 action plan has been developed through our findings from JAG and a partnership workshop to finalise ideas and suggest actions to feed into the agreed priority themes. This will ensure that activities are SMART and outcomes are measurable and focused. Outcomes may refer to qualitative or quantitative data; or personal outcomes and achievements for agencies.

The partnership workshop took place on 27 February 2017; the action plan is being formulated and will be shared with partners at the next JAG meeting on the 27 March 2017 to be ratified by RAG on the 23 April 2018. The recommended priorities are:

- Tackling Anti Social Behaviour and youth nuisance
- Safeguarding of vulnerable people including domestic abuse and Hate Crime
- Drug and alcohol-related crime and disorder
- Modern Slavery and Sexual exploitation
- Knife Crime
- Fraud and Scams

The finalised action plan will receive sign off at the April RAG meeting on the 23 April 2018 and will then be shared with relevant partners and officers.

⁵ SMART – specific, measurable, achievable, realistic, timely

5. IMPLICATIONS

5.1 Financial Implications

Community Safety Partnerships (CSP) in Hertfordshire no longer receive allocated funds from the PCC's Office. The pre-allocated process was replaced with a bidding process whereby Hertfordshire CSPs are required to develop funding applications for initiatives or activities that the CSP intend to run in the coming year, which is then assessed against local priorities and the PCC's Community Safety and Criminal Justice Plan.

The SoSafe partnership submitted three partnership bids based on our priorities including a youth mentoring initiative, funding to expand the SADA Domestic Abuse Forum and a bid to deliver a Healthy Relationship course to year seven students in Stevenage. Unfortunately Stevenage, alongside other districts was unsuccessful in these bids.

SoSafe will be actively researching and seeking new funding opportunities throughout 2018/19 to support implementation of the 2018/19 action plan. Training on bid writing will be available. The dates of the training will be shared with the partnership.

5.2 Legal Implications

Production of the strategy is a legal requirement of the community safety partnership. The Crime and Disorder Act 1988 (as amended by the Police and Justice Act 1996) requires the responsible authorities for an area to formulate and implement a strategy for the reduction of crime and disorder (including anti-social behaviour adversely affecting the local environment); combatting the misuse of drugs, alcohol and other substances and for the education of re-offending in the area.

5.3 Equalities and Diversity Implications

The council is committed to providing high quality services that are relevant to the needs and responsive to the views of all sections of the local community, irrespective of their race, gender, disability, culture, religion, age, sexual orientation or marital status. The General Equality Duty (Section 149 of the Equality Act 2010) requires the council to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations in the exercise of its functions.

There is recognition that crime and ASB can disproportionately impact upon those with protected characteristics outlined in the Equality Act. The 2017 Hate Crime Conference hosted by the council highlighted the potential for this to happen at a local level. SoSafe will strive to involve the community in the design and delivery of the interventions which tackle crime and drive down disorder and anti-social behaviour. Relationships will continue to be built with groups around the town, including those from different faiths, BME groups and the traveller community, LGBT communities, women, girls and older people. It

will be essential to ensure interventions meet specific needs for different parts of the community and are delivered in a meaningful and empowering way.

APPENDICES

Appendix A – 2017/18 Community Safety Action Plan

Glossary

ASB	Anti-social Behaviour
A&E	Accident & Emergency
BeNCH CRC	Bedfordshire, Norfolk, Cambridge and Hertfordshire Community Rehabilitation Company (formerly Hertfordshire Probation)
BME	Black and minority ethnic
YC in Herts	Youth provision in Stevenage
CAADA DASH	Coordinated Action Against Domestic Abuse: domestic abuse, stalking and honour based violence (risk assessment tool)
CCSU	County Community Safety Unit
CCTV	Closed Circuit Television
Class A drugs	Heroin, methadone, cocaine, crack, ecstasy, LSD and amphetamines
CPS	Crown Prosecution Service
CSE	Child Sexual Exploitation
CSP	Community Safety Partnership
DA	Domestic Abuse
SADA	Stevenage Against Domestic Abuse
DHR	Domestic Homicide Review
E&NH CCG	East & North Herts Clinical Commissioning Group
FIP	Family Intervention Project
HBV	Honour Based Violence
HCC	Herts County Council
Herts Change	Domestic abuse perpetrator rehabilitation programme
HFRS	Herts Fire and Rescue Service
IOM	Integrated Offender Management
JAG	Joint Action Group
LGBT	Lesbian, Gay, Bisexual and Transgender
LIFE	Local Intervention Fire Education
LSP	Local Strategic Partnership
NMS	No More Service
NPS	New Psychoactive Substances
NTE	Night Time Economy
OPCC	Office of the Police and Crime Commissioner
OWL	Online Watch Liaison
PCC	Police and Crime Commissioner
PCSO	Police Community Support Officer
RAG	Responsible Authorities Group

RJ	Restorative Justice
SADA	Stevenage Against Domestic Abuse
SARA	Scanning, analysis, response and assessment
SBC	Stevenage Borough Council
SMART	Specific, Measurable, Attainable, Realistic, Timely
SNT	Safer Neighbourhood Team
SOC	Serious Organised Crime
SoSafe	Stevenage Community Safety Partnership
SoStevenage	Stevenage local strategic partnership

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Action plan 2017/18

The aims in this action plan were identified through our Annual Strategic Assessment, partnership survey and annual action planning workshop. They directly relate to the five strategic objectives within the SoSafe Community Safety Strategy 2015-18:

1. Help people feel safe
2. Reduce crime
3. Provide a coordinated response to domestic abuse
4. Effectively tackle antisocial behaviour together with the community
5. Reduce the harm caused by alcohol and drug misuse.

This action plan also has regard to relevant county wide strategies and the Police and Crime Commissioner's plan; and provides details about how priorities will be addressed by SoSafe throughout the year.

This document records actions that are conducted through partnership working – and is updated by the Joint Action Group (JAG). It **does not** record the work of individual agencies in tackling our priorities.

The action plan will be updated quarterly by the lead officers for each action. This is a 'live' document and will be assessed regularly by JAG in light of shifting priorities, emerging issues and financial implications. Through quarterly police and councillor priority setting meetings, local area priorities may be subject to regular change, and may not necessarily directly reflect the priorities within this action plan.

The Responsible Authorities Group (RAG) will receive quarterly updates on progress against the action plan. The Police and Crime Commissioner will receive half yearly budget updates.

1. Antisocial behaviour

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
1.1 Prevent young people becoming involved in ASB.	a) Identify young people at risk through information sharing, referring individuals to appropriate agencies / programmes that instil life skills and safety awareness.	Police (Tara Adams-Cook) SBC (Sarah Pateman)	HFRS Youth Connexions Child UK One YMCA SFCF Play Centres Targeted Youth Support	Existing staff / resources. SafetyNet.	Year on year decrease in local youth ASB. Referrals made to appropriate projects / initiatives. Positive engagement with young perpetrators.	Re-introduced youth partnership meetings Individuals signposted to projects and initiatives including YC in Herts and YMCA Looking at new initiative including youth hubs for holidays etc
	b) Undertake targeted consultation with local young people to gain opinions on local youth provision and services available to young people.	Youth Strategy Group (Judith Sutton)	SBC Police Youth Connexions HFRS Child UK One YMCA SFCF Play Centres	Existing staff / resources. External funding streams.	Consultation undertaken with local young people. Increased understanding of gaps in Stevenage youth provision.	Consultation carried out by YC in Herts To review the gaps. A regular meeting now take place to review the youth provision in Stevenage
1.2 Reduce street begging and associated ASB in 'hot spot' areas.	a) Identify street homeless / beggars who may be adults with complex needs requiring signposting and agency intervention.	SBC (Matt Ewan) Police (Mark Williams)	JAG The Haven	Existing staff / resources. SafetyNet.	Individual action plans formulated when needed. Referrals made to appropriate services following identification.	Partnership Action Plan was drawn up in July 2017 Referrals have been made to the No More Service, The Haven and other partners

Page 23	b) Identify opportunities for enforcement of the PSPO and utilise multi-agency events for enforcement opportunities and advertising of local support services.	SBC (Community Safety)	Police SBC Neighbourhood Wardens NhW No More Service	Existing staff / resources. PSPO publicity materials and local services booklets.	One multi-agency event held each quarter (to incorporate enforcement and seasonal issues). Positive media story.	The PSPO quarterly events have been successful, we have targeted the designated areas and offered advice and support to those we have spoken to
	c) Participate in partnership "Killing with Kindness" campaign to educate the public on the potential consequences of giving money to beggars.	SBC (Community Safety)	The Haven Homeless HYH	Existing staff / resources. Funding for publicity materials	Campaign undertaken. Positive media story.	The Killing with Kindness Campaign was launched and we were able to talk to people regarding how they can give donations to local charities rather than those that beg. A new project having local contactless giving boxes is being introduced in 2018
	a) Continue to support and develop the No More Service, including intensive and outreach support for offenders and high risk individuals.	SBC (Sarah Pateman)	Police CGL Probation Families First	Existing staff / resources.	All No more referrals agreed by JAG. .	96% of No More Clients sustained their housing or secured housing 88% of clients have no ASB case following closure from the service
b) Consider options for long term funding of the No More Service and bid to external funding sources to ensure continuation of the service.	SBC (Sarah Pateman)	Police CGL	Existing staff / resources. External funding streams.	Funding secured for 2018/19.	We are continuing looking for funding streams to secure the service. Currently the service has been extended	

						until September 2018	
1.4 Reduce environmental ASB and make public areas in Stevenage safer.	a) Share information on environmental issues (e.g. fly-tipping, drugs paraphernalia) and target partnership intervention accordingly.	SBC (Julia Hill / Jane Konopka)	Police HFRS Neighbourhood Wardens	Existing staff / resources.	Information shared through JAG. Environmental ASB reassurance provided through linking with quarterly PSPO events.	The Fly-Tipping Task Group has been instrumental to tackling fly-tipping in the town. Following a successful bid to the PCC through the HCC Waste Partnership we have been purchasing a specialist camera, signage and further training for officers	
	b) Engage with the community to provide reassurance and develop information around environmental ASB issues (e.g. criminal damage, deliberate fire).	SBC (Neighbourhood Wardens) HFRS (Lee Hutchinson)	Police	Existing staff / resources.	Reports and information provided from patrols. Neighbourhood Wardens accredited to enforce PSPO. One Neighbourhood Agreement in place.	As a partnership we have been engaging with the community and using intelligence provided by them. Successes include the Tower Block Action Plan. Representatives from Housing and other partners internally and externally held monthly surgeries to gather intelligence to help tackle complaint of ASB and Crime.	

2. Hate Crime

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date	
2.1 Develop understanding of hate crime and trends / patterns for professionals and front line staff.	a) Arrange and deliver hate crime awareness training to front line staff and professionals.	SBC (Community Safety) CCSU (Helen Whitehead)	Police True Vision	CCSU Hate Crime Officer. Existing staff / resources.	2 sessions delivered. Positive feedback received from attendees.	One session has now been delivered. A further session is being arranged for SBC Customer Service Centre advisors.	
	b) Commission hate crime analysis data to develop understanding of hate crime profile locally.	SBC (Community Safety)	CCSU Police	CCSU analyst	Quarterly data reports shared at JAG and RAG. Countywide Hate Crime Strategy shared at JAG.	Hate crime data is now included in RAG reports and will be shared with JAG each quarter.	
	c) Share and use information to identify key individuals and formulate individual action plans where necessary.	Police (Simon Tabert)	SBC JAG	Existing staff / resources.	Individual action plans formed where necessary.	Following a recommendation at RAG, JAG now discuss those individuals who have the biggest impact on the community in regard to ASB, Crime and disorder	
2.2 Raise public awareness of the various forms of hate crime and how the public can report hate crime.	a) Utilise existing partnership events to promote equalities and raise awareness of hate crime, reporting pathways and third party reporting centres.	SBC (Community Safety) Police (Simon Tabert)	JAG True Vision	Existing staff / resources. Publicity materials.	Promote hate crime awareness through at least 2 partnership events.	Programme of events took place for Inter-Faith Week in November 2017 including an event in the town centre and a coffee morning A workshop for faith and community leaders took place in January 2018 to highlight domestic abuse and how to report it. 17 delegates attended the	

						session	
	b) Co-ordinate a specialised partnership event to raise awareness of the various forms of hate crime and professional services available to victims.	SBC (Community Safety)	Police True Vision	Existing staff / resources. Internal and external funding streams.	Positive feedback received from attendees. At least 50 in attendance. Positive media story.	We hosted a Hate Crime Conference in September 2017 for professionals. The conference was well attended and we received good feedback.	
2.3 Develop local reporting pathways for victims of hate crime.	Increase number of third party hate crime reporting centres in Stevenage.	SBC (Community Safety) CCSU (Helen Whitehead)	Police	Existing staff / resources.	At least 2 new third-party reporting centres established in Stevenage.	Project is ongoing alongside the CCSU. There are currently 2 third party reporting centres in Stevenage. We have also spoken to the Mosque and they are in talks with the Hate Crime representative from the police regarding the possibility of becoming a reporting centre. NHC and Bowes Lyon have requested to be third party reporting centres.	

3. Safeguarding

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
3.1 Improve awareness of safeguarding issues, including CSE, modern slavery and FGM in the community.	a) Develop a training plan to deliver safeguarding awareness sessions training for CSP partners and SBC staff to raise awareness of people at risk of abuse and neglect, including publicising of training delivered by the HSCB.	SBC (Sandy Gill)	Police PCC HSCB	Existing staff / resources. Internal accredited CSE trainers.	Deliver at least 10 safeguarding training sessions to key line professionals. Key frontline staff trained in identifying signs and indicators of abuse and neglect and how to raise concerns.	Training programme in progress – 19 sessions have been arranged throughout the year which is open to SBC staff and CSP partners. The sessions include: 8 Inductions, 7 Level 1 sessions, 3 Level 2 sessions and one DSP sessions.
	b) Identify opportunities to raise awareness of safeguarding issues, including signs, reporting pathways.	SBC (Sandy Gill /Sarah Pateman) Police (Simon Tabert)	JAG HSCB Families First	Existing staff / resources.	Partnership social media campaign undertaken.	CSE awareness training packs were sent out to all local hotels. A new CSE/modern slavery Partnership Acton Plan has been produced and an end is being organised for March 18
Minimise the risk of radicalisation and extremism in Stevenage by supporting the Prevent (counter terrorism) agenda.	a) Develop a training plan to deliver WRAP training to CSP partners and front line professionals to raise awareness of Prevent and channel referrals.	SBC (Sandy Gill) SBC (Sarah Pateman)	Police Prevent Board Youth Connexions CSM	Internal accredited WRAP trainers. Existing staff / resources.	Deliver at least 4 WRAP sessions to CSP partners and frontline staff. Improved understanding of support mechanisms in place for those at risk of radicalisation.	WRAP training programme has been on a rolling programme There was one session planned each quarter (4 in total) Of the 3 sessions that have taken place have received positive feedback. The next session has been arranged for the 28 February 2018. The sessions for 2018/19 have been booked ready for the year.

Page 22

	b) Develop a Prevent action plan in line with standards and requirements set out by the Prevent Board.	SBC (Sandy Gill)	Police Prevent Board	Existing staff / resources.	2017/18 Prevent action plan developed. Increased partnership working with multi agency partners, including Prevent Board members and the Channel Panel.	Prevent action plan was signed off by RAG in October 2017. The WRAP trainers meet to review the Action Plan on a quarterly basis. SBC currently has 4 WRAP trainers
3.3 Improve public awareness of cybercrime and how residents can minimise the risk of becoming a victim of online-related crime.	a) Identify opportunities to promote online safety advice to the public.	SBC (Community Safety) SAFS (Darren Bowler)	Police Trading Standards Get Safe Online Youth Connexions	Existing staff / resources. Publicity materials.	Online safety advice promoted through at least 2 events. Social media messages sent.	Business Cyber Crime conference took place at the Police HQ in September 2017 and was promoted through partnership communications and through local business networks. Community safety team attended an open evening at Ashtree Primary School to promote online safety advice for children and parents.
	b) Commission data for cybercrime and online-related incidents in Stevenage.	SBC (Community Safety)	CCSU Police	CCSU analyst.	Local cybercrime data shared at RAG and JAG every 6 months.	Cybercrime profile was received and shared with partners.
3.4 Improve older people's personal safety and confidence.	a) Support annual multi-agency OPALS event.	HFRS (Julie Springett)	JAG	£350 grant funding for materials.	100 people in attendance. Positive feedback received.	The OPALS event was a success and further event is being organised for April 2018

	b) Identify vulnerable adults through information sharing for referral to the Safe and Well scheme.	HFRS (Julie Springett)	JAG Trading Standards	Existing staff / resources.	Increase in number of visits to vulnerable adults. Individuals identified through JAG for referral to appropriate services.	Safe and Well scheme is now running and has seen an increase in visits to vulnerable adults in their homes. Information is regularly shared through JAG and HFRS.
	c) Maintain and support multi-agency programme of Silver Street Meets.	Police (Simon Tabert)	JAG	£1,000 for materials and publicity.	4 events undertaken. 100 people engaged with through the programme.	<p>There have been 5 silver street meets this year. We have currently engaged with 130 people.</p> <p>April Bragbury End Get Together 25 attendees</p> <p>May Hampson Park – MH Group 19 attendees</p> <p>June Bedwell Good Companions Club 26 attendees</p> <p>July Widows Group, Timebridge Centre 40 attendees</p> <p>October St Peters Church, Broadwater 20 attendees</p>

3.5 Safeguard vulnerable missing children.	Improve communications across the CSP in relation to missing young people and continue to develop links with local children's homes.	Police (Simon Tabert) HCC Children's Services (Elaine Smith)	SBC Families First	Existing staff / resources.	Missing person's policy embedded in the CSP. HCC Children's Services in attendance at JAG.	Police are continuing to engage with local children's homes. A representative from Children's Services has been invited to JAG but has not yet attended.
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4. Violent Crime							
Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date	
4.1 Review crime and incident data linked to specific premises and jointly tackle with licensed premises.	Continue to develop Pub Watch and utilise intelligence gathered through the system (e.g. Pub Watch bans) to inform JAG. Develop action plans for specific premises where necessary and appropriate.	Police (Simon Tabert) SBC Licensing (Jeff Mason)	Pub Watch Licensed premises	£500 Pub Watch subscription. Existing staff / resources.	Licensing action plans developed where necessary. Licensing checks completed where issues are identified, escalating to RAG when necessary.	Licensing updates are given to JAG and shared with partners. An event was held at the Leisure park during Alcohol week (November 2017) to talk to member of the public about being over the legal limit for driving. Partners involved in the event were SBC, The police and Fire & Rescue.	
4.2 Support victims of domestic abuse and empower them with the skills and knowledge to live their lives free from abuse and intimidation.	a) Raise awareness of domestic abuse with the aim of encouraging people to report.	SBC (Sarah Pateman) Police (Simon Tabert)	SADA Herts Sunflower DA Forum	Existing staff / resources. Internal and external funding.	2 awareness events undertaken. Year on year increase in DA reporting.	SADA has engaged with members of the community at various events including the 16 days of Action, PSPO events in the town centre, the POWHER Events and at the Healthy Hub	
	b) Develop a designated safe space for victims of domestic abuse to use to make important decisions about their safety and future.	SBC (Sarah Pateman)	SADA WHBC Hightown Pretorian Police	£107,000 grant funding.	Facility users report feeling safer and empowered to make important decisions. Partnership protocol created for use of facility.	The Safe Space has received 21 referrals since July 2017. A partnership agreement was implemented in May 2017 and agreed by the SADA Board	

4.3 Identify and disrupt domestic abuse perpetrators.	Identify domestic abuse offenders of concern through shared information and refer to appropriate support services.	SBC (Sarah Pateman) Police (Simon Tabert)	SADA MARAC MAPPA PPO meetings Herts Change	Existing staff / resources. Agency referrals.	High risk and repeat offenders identified. Positive rehabilitation / disruptive action taken against repeat offenders.	We have been working closely with partners to identify repeat/high risk offenders and have met with partners to discuss specific cases where required We are working in partnership with the Change Project and have helped them secure funding to help extend the project until April 2019
4.4 Minimise serious life threatening risk to victims of DA.	Monitor and evaluate outcomes of any DHRs to improve understanding and best practice.	SBC (Sarah Pateman)	CCSU Police SADA	Existing staff / resources.	Improved understanding for professionals attending DHR panels.	The DHRs have been reviewed and a process for Stevenage has been agreed by the SADA board

Page 32

5. Reassurance / public engagement

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date
5.1 Carry out proactive crime prevention campaigns / targeted operations in response to emerging crimes and seasonal trends.	a) Utilise national awareness days and crime prevention campaigns to promote partnership work and provide crime prevention advice.	SBC (Community Safety / Sarah Pateman) Police (Simon Tabert)	JAG	£1,500 PCC funding. SoSafe community engagement materials.	Partnership events calendar produced for 2017/18. 3 awareness campaigns undertaken.	There have been a number of events and campaigns throughout 201/18 including; <ul style="list-style-type: none"> Quarterly PSPO events Silver street meets Hate Crime Awareness Conference Cyber Crime Awareness Event for Parents

						<ul style="list-style-type: none"> • Inter Faith Week • Personal Safety Event • Operation Night Owl • Faith Leaders Domestic Abuse Session 	
	b) Actively promote and support Neighbourhood Watch (including OWL messaging).	Police (Simon Tabert)	NhW SBC HFRS	£500 PCC funding.	1000 new members.	21% of Stevenage residents have signed up to Neighbourhood Watch, this is approximately 20,000 residents.	
5.2 Improve SoSafe communications.	a) Proactively share SoSafe and personal safety information through social media communications.	SBC (Corporate Comms)	JAG	Existing staff / resources. Social media accounts.	Social media communications incorporated into SoSafe communications plan.	We have a communications plan and ensure that all our events are tweeted or press releases are competed	
	b) Develop new ways of promoting partnership work and crime prevention advice.	SBC (Community Safety)	JAG	Existing staff / resources. Internal and external funding streams.	SoSafe Communications plan produced for 2017/18. New method of SoSafe communications developed.	Regular update meetings are held with Communications and where required a representative is invited to either an event planning meeting or the JAG meeting	
	c) Utilise advertising space at Lister Hospital to display a range of personal safety information to the public on current and emerging issues for the partnership.	SBC (Community Safety)	JAG	4 advertising spaces and 3 leaflet holders at Lister Hospital.	Information posters / leaflets displayed based on seasonal and emerging issues.	Leaflets are replenished on a quarter bases at the Lister hospital. A review of the advertising space will take place in March 2018	

6. Scams and Fraud

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date	
6.1 Develop local intelligence relating to scams and fraud and target intervention accordingly.	a) Conduct multi-agency targeted operations throughout the year based on local intelligence (e.g. Blue Badge operations, test purchasing, licensing operations for counterfeit alcohol).	SAFS (Darren Bowler) Trading Standards (Yvonne Bartlett)	Police SBC HFRS Licensing	Existing staff / resources.	4 targeted operations undertaken.	2 blue badge prosecutions in Stevenage arranging an underage sales operation Attended PSPO event for blue badge operation.	
	b) Develop intelligence of vulnerable individuals and target intervention through a multi-agency approach.	Trading Standards (Yvonne Bartlett)	Police HFRS SBC SAFS	Trading Standards "most vulnerable" list.	Vulnerable adults identified and referred to appropriate support services. Housing Wellbeing Days utilised to identify and refer vulnerable adults.	Two events have been held at SBC one for staff and partners and the other for members of the public	
6.2 Improve fraud awareness for front line professionals.	Continue to deliver fraud training sessions to SBC staff and partner agencies.	SAFS (Darren Bowler)	Police SBC Trading Standards	Existing staff / resources.	Improved intelligence sharing for fraud. 2 training sessions delivered. 2 refresher training sessions for CSP partners.	Waiting for update	
6.3 Educate residents how to protect themselves from fraud and	Identify opportunities to provide fraud prevention advice to the public.	Police (Simon Tabert) SAFS (Darren Bowler)	SBC Police Trading Standards	SoSafe local services booklets.	Fraud prevention advice promoted through existing events / operations.	Campaign "Ilatch" being launched around rented accommodation and sub letting Trading Standards	

scams.						public event in November 2017 at SBC.	
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7. Serious / organised crime and drugs

Aim	Action	Lead	Partners	Resources	Expected outcomes	Progress to date		
Page 35	7.1 Develop a multi-agency approach to disrupting SOC at district level.	a) Utilise local SOC profiles and local intelligence to disrupt SOC activity.	Police (Simon Tabert)	SBC	Existing staff / resources.	Positive action taken as a result of targeted activity.	Professionals meetings are held to gather intelligence and disrupt criminal activity. We attend MAPPA, PPO and MARAC on a regular basis	
	b) Discuss known SOC individuals at closed JAG sessions and target multi-agency action accordingly.	Police (Simon Tabert)	SBC	Existing staff / resources.	Closed JAG sessions when required. SOC individuals discussed at closed JAG sessions.	Individuals are discussed at a closed meeting at the end of JAG on a four weekly basis		
7.2 Encourage anonymous crime reporting for suspicious activity relating to drugs / SOC to develop local intelligence.	Promote Crime Stoppers and advice for anonymous crime reporting at targeted multi-agency events.	Crime Stoppers (Yvonne Bartlett)	SBC Police HFRS	Existing staff / resources. Crime Stoppers leaflets.	Crime Stoppers promoted through existing partnership events.	Crime Stoppers is promoted through partner events throughout the year		

Partnership principles

The CSP has a set of guiding principles which can be applied to all of the partnership's projects, initiatives and operational work.

1. Partners share information in order to reduce and prevent crime.
2. Partnership resources are used intelligently.
3. Problems are better solved collectively.
4. Partners trust each other's expertise and integrity.
5. Strong leadership is guided by a set of overarching strategic priorities.
6. Operational strategy is based on the expected outcomes.
7. Evaluation is important, in order to encourage improvement.
8. Innovation and imagination enable change and growth.
9. Partners are willing to adapt and change in order to learn, develop and improve.
10. Early intervention is usually a better solution than intervention.
11. Public engagement and good communications ensure Stevenage people receive consistent messages.

Abbreviations			
ASB	Anti-social behaviour	NhW	Neighbourhood Watch
CSE	Child Sexual Exploitation	OWL	Online Watch Link
DA	Domestic Abuse	PCC	Police and Crime Commissioner
DHR	Domestic Homicide Review	PPO	Prolific, persistent offender
FGM	Female Genital Mutilation	RAG	Responsible Authorities Group
JAG	Joint Action Group	SADA	Stevenage Against Domestic Abuse
HCC	Herts County Council	SAFS	Shared Anti-Fraud Service
HFRS	Hertfordshire Fire and Rescue Service	SBC	Stevenage Borough Council
HYH	Herts Young Homeless	SFCF	Stevenage Football Club Foundation
MAPPA	Multi Agency Public Protection Arrangement	SOC	Serious and Organised Crime
MARAC	Multi Agency Risk Assessment Conference	WHBC	Welwyn Hatfield Borough Council

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